

Website strategy template

The following template should be filled out before any single line of code or pixel has been created for your or your client's website.

Set aside at least 45-60 minutes for it.

If in doubt how to use it, see the complete guide here: <https://www.flipkod.com/website-strategy/>

Client/company name: _____

Date: _____

1. You and Your Business

1.1 Your business

■ What do you love to do?

■ In what area do you excel?

1.2 Your values

■ What are your values?

1.3 Your purpose

- Why do you do what you do?

2. Industry

2.1 Competition

- What are the characteristics of other companies and individuals that operate in your industry, market segment or niche?

2.2 Opinions

- What is being praised and sought after?

- What is being criticized?

2.3 Your unique selling point

- What differentiates your business from others?

3. Target audience

3.1 Persona – the profile of your ideal client

- Age?
- Sex?
- Occupation?
- Location?

3.2 Their views on your industry/niche

- What annoys them the most in your industry?

- What are they absolutely amazed with?

- What keeps them up at night?

4. Features, benefits and FAQs

4.1 Your product or service features:

4.2 Your product or service benefits:

4.3 FAQ

- List any objections about your product or service your customers might have and the answers to counter them:

5. Website

5.1 Website goal

- What is the main goal of your website?

5.2 Visitors' needs

- Why would someone visit your website?

5.3 Content scope – website architecture

- Write down the main sections and pages of your website. Based on these, sketch its structure.

5.4 Functionality

- Blog?
- Web shop?
- Subscription to a newsletter?
- Contact form?
- Login for registered users?

5.5 Languages

- English, ...

6. Content and keywords

6.1 Keywords

- What are your potential customers searching for?

6.2 Content

- What kind of content could benefit your website visitors (be specific, in terms of your niche)?

7. Design

7.1 Identity and branding

- Do you have an existing brand identity or design standards book?

7.2 Website look and feel

- What kind of feeling do you want to convey with your website (serious, playful...)?

- (Ask this if there is no existing brand identity, logo, etc): What colours and fonts do you associate with your brand, product or service and would like to have on your website?
